EMPLOYEE/PENSIONER ENROLLMENT FOR HEALTH CARD UNDER EHS SCHEME

USER MANUAL

The purpose of the document is to make the user understand how to get enrolled in the EHS scheme. Pensioner once enrolled under the scheme will be issued Health Card and avail the benefit. If not enrolled, he/she cannot avail the benefits under the scheme. The document will give a complete screen shots of how the Pensioner needs to enroll under the scheme. The guidelines of the scheme is inbuilt in the software application so that it will guide the user on how to get enrolled under the scheme.

1) The below documents are required to apply for EHS Health cards.

For Employees:

- 1) Scanned copy of passport size photo Size less than 100KB.
- 2) Scanned copy of Aadhar/Aadhar Enrollment Certificate Size less than 100KB.
- 3) Scanned copy of Service Register/Joining order Size less than 100 KB.

For Pensioners:

- 1) Scanned copy of passport size photo Size less than 100KB.
- 2) Scanned copy of Aadhar/Aadhar Enrollment Certificate Size less than 100KB.
- 3) Scanned copy of Pensioner Payment Order Size less than 100 KB.

For Dependents:

a) DOB is below 5 years:

- 1) Scanned copy of passport size photo Size less than 100KB.
- 2) Scanned copy of Birth Certificate/Aadhar/Aadhar Enrollment Certificate Size less than 100KB.

b) DOB above 5 years:

- 1) Scanned copy of passport size photo Size less than 100KB.
- 2) Scanned copy of Birth Certificate/Aadhar/Aadhar Enrollment Certificate Size less than 100KB.

2) As per GO. Ms. No. 174, dated: 01.11.2013, the following family members are entitled to avail of the Employees Health Scheme.

a) Dependent Parents (either adoptive or biological; but not both);

b) One legally wedded wife in case of a male employee / service pensioner;

c) Husband in case of a female employee / service pensioner;); and

d) Dependents of family pensioners shall also be eligible as in the case of service pensioners. DEPENDENCY HAS THE FOLLOWING MEANING:

a) In case of parents, those who are dependent on the employee for their livelihood;

b) In case of unemployed daughters, those who are unmarried or widowed or divorced or deserted; and

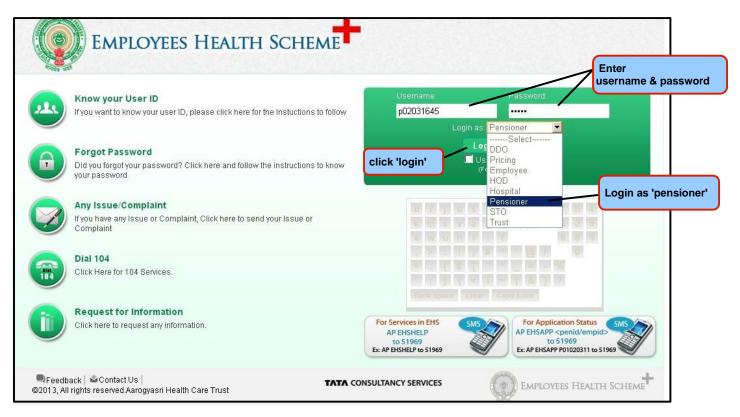
c) In case of unemployed sons, those who are below the age of 25 years.

d) Disabled Children with a disability which renders them unfit for employment

3) For further clarification, visit EHS Website i.e. http://www.ysraarogyasri.ap.gov.in/web/guest/ehs

To apply EHS Health Cards:

- 1. Login to the EHS web portal using the URL http://www.ysraarogyasri.ap.gov.in/web/guest/ehs
- 2. Click on 'Sign-in' and Login as Employee/Pensioner with respective User ID & Password as shown in screen shot I.



Screen Shot I

- 3. Click on 'Registrations' tab as shown in screen shot II.
 - Initiate Health Card/View Application: This is to initially enroll for an health card or to view the already enrolled application.
 - Initiate New/Rejected Beneficiaries: This is to add beneficiary or to remove already added beneficiary.
 - Download Health Card: For downloading the health card, initially the submitted application has to be approved.
 - Case Sheet: To check the status of patient health record.
- 4. Click on **Registrations** \rightarrow **Initiate Health Card/View Application** as shown in screen shot II.

STATE GOVERNMEN EMPLOYEES HEALT			
Registrations	Click here for applying for health	cord	
Beneficiaries Download Health Card Case Sheet	Welcome To Employees Health Scheme Basic Information Gender: -NA- Employee Type: Pensioner Contact Information	⊖ ⊕	Message "Employees Health Scheme is intended to provide cashless treatment to all the State Government employees including the State Government pensioners, along with their
ENPLOYED HEALTH SCHEME ANY ISSUE OR COMPLAINT	Last Posting Details Address Details	 ⊕ 	dependent family members through a network of empanelled hospitals of Aarogyasri Health Care Trust."
Help Desk ¥ <u>104 Services</u> Find Nearest ¥ Know more About ¥	Health Card Status	••	Hon'ble Chief Minister N.Kiran Kumar Reddy

Screen Shot II

5. On clicking on **'Initiate Health Card/View Application' tab**, a screen will be displayed wherein the user(Employee/pensioner) has to provide either Aadhaar No. (or) Aadhaar Enrollment No. for applying for an Health Card as shown in screen shot III.

← → C 📋 app.ent.gov.in/EHF/logi	nAction.do?actionHag=checkLogin	= کړ
STATE GOVERNMENT EMPLOYEES HEALTH S Registrations		() () () () () () () () () () () () () ()
	APPLICATION FOR PENSIONER CARD	
Aadhar Number 💿	Aadhar Number*	
Aadhar Enrollment Number ()	Enter 14 – digit Aadhaar no.	Retrieve Details click here to retrieve details

Screen Shot III

- 6. On selecting either of the radio button(Aadhaar No. (or) Aadhaar Enrollment No.), a text box is provided for entering the Aadhaar/Aadhaar Enrollment No., Once entered the appropriate number, click on 'Retrieve Details' button as shown in screen shot III.
- 7. On clicking 'Retrieve' button, a page will be displayed as shown in screen shot IV wherein all the mandatory details to be filled by the user which includes personal details, address details(Residential), identification details, **last posting details, pension office details**,.

Pensioner Card Application

STATE GOVERNME EMPLOYEES HEALT		me :	D.V.SATYAVATHI Pensioner	
Registrations				
	APPLICA ⁻	TION FO	R PENSIONER CARD	
Login Name	Aadhar Number 💿			
p02031645	Aadhar Enrollment Number O		Aadhar Number* 265987413699	
	р	ERSON	AL DETAILS	
Retirement Type*:	Name*:		Date Of Birth*:	Gender*:
Voluntarily Retired	D.V. SATYAVATHI]	14/04/1971	🔿 Male 💿 Female
Retired at end of service				
1arital Status*:	Date of Retirement * :		Community*:	Disabled*:
Married 🗾	03/12/2012		Others	● Yes O No
Disability*:	Disability Percent*:	_		
test	100			
	Α	DDRESS	DETAILS	
esidential Address:				
ouse No*:	Street No*:		District*:	Mandal/Municipality*:
13	12		Ranga Reddy 🗾	Mandal
tandals/Municipalities*:	Villages/Cities/Towns*:		Email:	Mobile Number*:
MOINABAD				9999999999
	IDEN	TIFICAT	ION DETAILS	
ation Card No:	Identification Marks 1*:		Identification Marks 2:	
	test	٦		
	LAS		NG DETAILS	>
DD:	Last Posted District * :		Pay Source * :	PRC * :
λ.Ρ. State Disaster Response ε 💌	APPO HYDERABAD		UGC I	1986
ay Grade * :				
	PENS	SION OF	FICE DETAILS	
ension Office District*:	STO Office Unit*:			
		-	Pay Grades	UGC Scales
		_	CENTER DETAILS	
		SOMO C		
IC District*:	CIC Name*:	_	NOTE: Please Select CIC To Collect	
Tyderabad	Khairatahad	-	Your Health Card After Approval.	
To save the	s before submission	ave	Reset To erase the data & re-et	

Screen Shot IV

8. After providing the mandatory information, the user needs to 'save' the application form. On clicking save button, a message will be displayed as **'Enrollment application saved successfully'** as shown in screen shot V.

EMPLOYEES HEALTH SCHE Registrations	Designation : Pensione		
	The page at app.ehf.gov.in says:	×	
	Enroll application saved successfully		
		ОК	
	Yes		

Screen Shot V

9. Once the application form is saved, the user(Employee/Pensioner) has a provision to add 'family member details' as shown in screen shot VI.

EMPLOYEES HEALT	TH SCHEME	Desig		: Pensioner				(2) (3)
Registrations		-						
		LA	191 PU91	ING DETAILS				
HOD:	Last Posted D	istrict * :		Pay Source * :		PRC * :		
A.P. State Disaster Response a 💌	APPO HYDER	RABAD	-	UGC	-	1986		•
Pay Grade * :								
I								
		PE	NSION OF	FICE DETAILS				
Pension Office District*:	STO Office Un	it*:						
APPO HYDERABAD	APPO BANK	(& MO(2560)	-	Pay Grad	es		UGC Scales	
		CARD	ISSUING	CENTER DETAILS				
CIC District*:	CIC Name*:							
Hyderabad	Khairatabad		-	NOTE: Please Select C Your Health Card After				
		amily Member Det	ails				Add Benefi	ciary
						· · ·		Add Beneficiary
			No Rec	ords Found			click here	
							to add benefic	ciary details
	Save Reset	Submit App	lication	Add Attachments	Print Applic	ation		
	Dioae	o click on Savo but	ton hofor	e clicking on Print Applicatio	an button			
	Fieda	e click of 3ave bu	ton beror	e clicking on Flint Application	AL DALLON			

Screen Shot VI

ADD BENEFICIARY SCREEN

NOTE: If the dependent family member **DOB** is below 5years, then it requests for **DOB** certificate and Photo.

EMPLOY	app.ehf.gov.in/EHF/empEnrolmntAction.do?actionFlag=addBenfry&flag=add&enrolParentId=EMP115443						
Registrations							
	Date Of Birth* DOB below 5yea	ars					
HOD:	06/12/2011						
A.P.State Disaster	В	leneficiary Details					
Pay Grade * :							
I	Name*	Gender*					
	test	• Male O Female					
	Relationship*	Member disabled?*					
Pension Office Dist	Son	C Yes ⊙ No					
APPO HYDERAB							
	DOB Certificate*						
CIC District*:	Choose File 2.jpg	If DOB below 5yrs,					
	Photo*	then it requests for DOB certificate & photo					
Hyderabad	Choose File 3.jpg						
			iary				
	Submit	Reset Close					

NOTE: If the dependent family member **DOB** is above 5years, then it requests for Aadhaar card certificate and Photo.

€ ⇒ C L	🧐 Beneficiary Details - Goo	gle Chrome				= ک			
STATE	app.ehf.gov.in/EHF/empEnrolmntAction.do?actionFlag=addBenfry&flag=retrieve&enrolParentId=EMP115443								
EMPLO									
Registrations	Date Of Birth*	Aadhar ID C Enrollment ID		If DOB above 5yrs, then it requests for aadhaar	certificate & photo				
A.P.State Disas	08/12/1999	Family Member Aadhar No	256984			-			
Pay Grade * :			Ronoficia	ry Details					
1			Dementena						
	Name*			Gender*					
	testt			Male Female If member	disabled 'yes'				
Pension Office D	Relationship*			Member disabled?* then it request for disability & disability p					
APPO HYDERA	Father 💌			© Yes ⊖ No					
	Disability*			Disability Percent*					
CIC District*:	tt			100					
Hyderabad	Disability Certificate*			Aadhar Certificate*					
	Choose File 11.jpeg			Choose File 13.jpeg					
	Photo*								
Aadhar/Enrolime No	Choose File 9.jpeg			Reset is to re-enter the data					
			_		-				
NA	To submit	Submi	t R	eset Close		<u>~</u>			
	the added ben	enciary details							

NOTE: If the **dependent family member spouse is Govt Employee/Govt Pensioner/Others,** then it requests for:

For Example:

If the **Spouse is a Government Pensioner:**

Govt. Pensioner: it requests for Pensioner ID, HOD, Last Posted District, Pension Office District, STO Office Unit, Pay Source, PRC, Pay Grade, Aadhaar Certificate & Photo.

Date Of Birth*	Aadhar ID Enrollment ID					
04/12/1989	Family Member Aadhar No 877666767858					
	E	Beneficiary Details				
Name*		Gender*				
test		💮 Male 💿 Female				
Relationship*		Member disabled?*				
Wife		🔿 Yes 🗿 No				
Whether your spouse	e is 🖱 Government Employee 💿 Government Pensioner 🌔	Others				
Employee/Pensioner	r ID*:					
p011319733						
HOD		Last Posted District*:				
A.P.State Disaster	Response a	DTO GUNTUR				
Pension Office Distr	ict":	STO Office Unit*:				
DTO MEDAK		DUBBAK(1803)				
Pay Source*:		PRC*:				
UGC		1986				
Pay Grade*:						
II						
Aadhar Certificate*						
Choose File DOE	3.jpg					
Photo*						
Choose File 2.jpg						

If the Spouse is a Government Employee:

Govt. Employee: it requests for Employee ID, HOD, District, DDO Code, Designation, Service, Category, Pay Source, PRC, Pay Grade, Current Pay, Certificate, Photo & Service Register Attachment.

	Beneficiary Details	
Name*	Gender*	
test	Male () Female	
Relationship*	Member disabled?*	
Husband	Yes @ No	
Whether your spouse is 💿 Government Employee 🔵 Gover	mment Pensioner 💍 Others	
Employee/Pensioner ID		
2133915		
HOD*:	District*:	
A.P. State Disaster Response a	Prakasam 💌	
DDO Code*:	Designation*:	
Assistnat Distrirct Fire Officer((-	Superintendent 💌	
Service*:	Category*:	
AP Ministerial Service	Class A-Category 1 Superinten	
Pay Source*:	PRC*:	
UGC ·	1986	
Pay Grade*:	Current Pay":	
	3700-125-4950-150-5700	
DOB Certificate*		
Choose Filejpg		
Photo*		
Choose File 1.jpg		
Service Register Attachment*		
Choose File 2 jpg		

Conditions for adding beneficiary:

- (1) If the dependent family member DOB is above 5 years, then it requests for Aadhaar card certificate and Photo.
- (2) If the dependent family member DOB is below 5 years, then it requests for DOB certificate and Photo.
- (3) Beneficiary once added for any relationship, cannot be added twice in dependent family members details.
- (4) Son's age greater than 25 cannot be added. If son is disabled, then age greater that 25 will be accepted.
- (5) Dependent's daughter age greater than 25 is acceptable.
- (6) Relationship and Gender must match.
- 10. After adding the family member details, the user can find few options like:
 - **Save:** Save tab is to save the enrolled application.
 - **Reset:** Reset tab is to erase the entered data and re-enter the details.
 - **Submit Application:** is to submit the filled application form. Once submitted, user cannot make any changes in the application.
 - ☑ Add attachments: Relevant attachments to be added.
 - Print Application: In order to print the application, the user should for compulsion click on save button.

EMPLOY	in a state of the second s	ALTH	a second a second s		signation	: Pensioner				6. F.	() 🔁	(2) (G)
Registrations												
A.P. State Disaster	Response a		APPO HTDER	ADAU		UGC				300		
Pay Grade * :												
		-										
				I	PENSION OF	FICE DETAILS						
Pension Office Dist	rict*:		STO Office Uni	t*:								
APPO HYDERABA	.D	-	APPO BANK	& MO(2560)	-		<u>Pay Gra</u>	ides			UGC Scales	
				CAF	RD ISSUING	CENTER DETAIL	_S					
CIC District*:			CIC Name*:									
Hyderabad		•	Khairatabad		•	NOTE: Ple Your Health		CIC To Colle r Approval.	ct			
			Fa	amily Member D	etails						Add Bene	liciary
Aadhar/Enroliment No	Name	Gender	Relationship	Date Of Birth	Disabled	Disability	Disability Percent	Disability Certificate	Photo	DOB Certificate	Aadhar Certificate	
NA	test	м	Son	06/12/2011	N	NA	NA	NA	View	View	NA	X 🖉
256984736458	testt	М	Father	08/12/1999	Y	tt	100	View	<u>View</u>	NA	<u>View</u>	Χ 🖉
		Sa	ve Reset	Submit A	pplication	Add Atta	achments	Print Ap	oplicatio	n	de	lete edit
			Please	click on Save I	outton befo	re clicking on P	rint Applica	tion button				

Screen Shot VII

11. Before submitting the application, the user has a provision to 'print the application' for verification purpose. Once done with verification, the user can submit the application form as shown in screen shot VIII.

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Registrations													
A.P.State Disaster	Response a		APPO HTDER/	ADAU		UGC				300			
Pay Grade * :													
		-											
					PENSION OF	FFICE DETAILS							
Pension Office Dist	.rict*:		STO Office Unit	it*:									
APPO HYDERABA	٨D	•	APPO BANK	& MO(2560)	•		<u>Pay Gra</u>	<u>ides</u>			UGC Scales		
			1	he page at app.e	hf.gov.in s	ays:	Ļ	x					
CIC District*:				Did you check our									
Hyderabad		•	Khairataba	verify your details	clicking on pr	rint application bef	fore submissio	on. • Collec roval.	ct				
						OK	Cancel				Add Bene	ficiary	
Aadhar/Enrollment No	Name	Gender	Relationship	Date Of Birth	Disabled	Disability	Disability Percent	Disability Certificate	Photo	DOB Certificate	Aadhar Certificate		
NA	test	М	Son	06/12/2011	N	NA	NA	NA	<u>View</u>	<u>View</u>	NA	$\boldsymbol{\times}$	N
256984736458	testt	М	Father	08/12/1999	Y	tt	100	<u>View</u>	<u>View</u>	NA	<u>View</u>	$\boldsymbol{\times}$	N
Save Reset Submit Application Add Attachments Print Application Please click on Save button before clicking on Print Application button													

Screen Shot VIII

NOTE: Once the application form is submitted, the user has no provision to modify the details.

12. On clicking 'Submit Application', a message ' **Enrollment initiated successfully with Enrollment ID EMP111111 and signed application form is pending to upload'** will be displayed as shown in screen shot IX.

EMPLOYEES HEALTH SCHEME	Designation : Pensioner	
registrations		
	e page at app.ehf.gov.in says: inrollment initiated successfully with enrollment ID EMP115443 ind signed application form is pending to upload	
L	ОК	

Screen Shot IX

- 13. Once the enrollment initiated successfully, the user(Employee/pensioner) needs to attach the signed application form as shown in screen shot X.
 - **Submit for Approval:** is to submit the verified application to the concerned person.
 - Add attachments: is a provision to upload the scanned copy of the signed application form.
 - **View Attachments:** is to view the previously added attachments.
 - **Print/View Application:** is to view the printed application.

← → C 📋 app.ent.gov.in/EHF/loginAction.do?actionHag=checkLogin											
STATE GO Employe			HEME ⁺	Welcome Designation		TYAVATHI er	2	K	(d	? ©
Registrations											
HOD:		Last	Posted District	*:	Pay Sou	irce * :		PRC *	:		
A.P.State Disaster Response a 💌			PO HYDERABAD	~	UGC		V	1986			v
Pay Grade * :											
I	-										
PENSION OFFICE DETAILS											
Pension Office Distri	ct*:	STO) Office Unit*:								
APPO HYDERABAD) 🔽	AF	PPO BANK & MO	(2560) 📃		<u>Pay Gra</u>	<u>ides</u>			UGC Scales	
				CARD ISSUIN	G CENTER D	ETAILS					
CIC District*:		CIC	Name*:								
Hyderabad 💌 Khairatabad		v		NOTE: Please Select CIC To Collect Your Health Card After Approval.							
Family Member Details											
Aadhar/Enroliment No	Name	Gender	Relationship	Date Of Birth	Disabled	Disability	Disability Percent	Disability Certificate	Photo	DOB Certificate	Aadhar Certificate
	est	М	Son		N	NA	NA	NA	<u>View</u>	<u>View</u>	NA
256984736458 t	estt	М	Father	08/12/1999	Y	tt	100	<u>View</u>	View	NA	View
Submit for Approval Add Attachment View Attachments Print/View Application Please Click On Add Attachment Button To Upload The Scanned Copy Of Your Signed Application Form. NOTE											

Screen Shot X

14. On clicking 'Submit for Approval', a message ' **Submitted successfully and pending with trust/DDO for verification'** will pop up as shown in screen shot XI.

EMPLOYEES HEALT	HSCHEME Designation : Pensioner	
Registrations		
	The name at ann ebf nov in cave- X	
	Submitted successfully and pending with trust for verification	
	ок	
	The page at app.ehf.gov.in says: X Submitted successfully and pending with trust for verification OK	

Screen Shot XI

Process Flow after the user(Employee) submits the application form:

Once the user (Employee) submits the application form, the form moves to concerned DDO for approval. If the DDO approved the Health Cards will be generated. If the DDO rejects the application, the application form is sent back to the employee login for verification and resubmit the application.

Process Flow after the user(pensioner) submits the application form:

Once the user(pensioner) submits the application form, the form moves to executive(trust) for approval process wherein the executive has option to Verify/Reject/On hold/Add attachments/Close.

Verify: Once the application form is verified, the request will go to concerned STO for further process. STO has an option to either Approve/Reject the application form. If Rejected, it goes back to pensioner for correction. If Approved, the application form goes to the card vendor wherein the Health card will be generated for the beneficiary.

Reject: Once the application form is rejected, the application form is sent back to the user(pensioner) for verification process.

On Hold: Executive has a provision to keep the request 'on hold'. If the request is on hold, it goes to Team Leader(TL) wherein he has a provision to either Approve/Reject the application form. If Rejected, it goes back to pensioner for correction. If approves the card will be generated.